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OFFICE OF THE CEO
Communications and Marketing

Attention: The Community of Mangaung Metropolitan Municipality

Contact Person: L. Mamatu	Date: 15 April 2024
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Our Ref.: Residents Of Mangaung Are Warned About A New Scam By Criminals Within Mangaung Area Of Supply	Your Ref.:

RESIDENTS OF MANGAUNG ARE WARNED ABOUT A NEW SCAM BY CRIMINALS WITHIN MANGAUNG AREA OF SUPPLY

CENTLEC (SOC) Ltd warns all customers to be more vigilant as there is a new scam by criminals within Mangaung area of supply. Criminals, posing as CENTLEC employees, are contacting customers using the following Cell Number: **077 283 5265** saying that their electricity meter has been tampered with and therefore a fine of R3000-00 which is payable immediately has been imposed. Should the fine not be paid, they are threatened with disconnections.

Residents are advised that all CENTLEC employees have in their possession, Identity Cards, which must be used to determine their identity and as confirmation whether such person is an employee of the company or not. Furthermore, CENTLEC employees are not allowed to ask for cash payment from any of our Customers for the service we provide and therefore the community is advised to never make any cash payments directly to anyone.

Members of the community are requested to report any foul play or suspicious criminal behavior to the nearest police station or alternatively contact our 24 hours Fraud Hotline at 051 412 2239, 064 616 5774 or fraudandcorruption@centlec.co.za.

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Issued by Communications and Marketing.

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