MANGAUNG
AT THE HEART OF IT ALL
CENTLEC
Reg No. 2003/011612/30

OFFICE OF THE CEO

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Our Ref. CENTLEC Disconnects Electricity to Defaulting Customers	**Your Ref.:**

MEDIA STATEMENT: CENTLEC DISCONNECTS OF ELECTRICITY TO DEFAULTING CUSTOMERS

Immediate Release.

CENTLEC (SOC) Ltd is currently conducting comprehensive meter audits, physical asset verification, and infrastructure servicing across its area of supply, particularly in the Mangaung Metropolitan Municipality. This initiative aims to improve revenue collection, curb electricity theft, and ensure the sustainability of electricity services. This process affects all CENTLEC customers, both in private and public sectors.

We can confirm that some of the defaulting customers are housed in privately owned properties, some are big businesses, while others are shopping Centers within Mangaung.

Recently, Centlec (SOC) Ltd has taken legal action against some of the defaulters in an effort to recover over R150 million in debt. Following the ruling by the courts of law in our favor, CENTLEC is in a better position to enforce its debt collection against some of these companies.

This is not a campaign against anyone, but a continued effort to recover revenue and to ensure proper maintenance of our network infrastructure and physical verification of our infrastructure. The credit control process happens monthly as per the approved Credit Control and Debt Collection Policy.

-End-

For enquiries and further details contact:

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