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OFFICE OF THE CEO
Communications and Marketing

Contact Person: L. Mamatu	Date: 13 May 2024
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Our Ref.: CENTLEC Warns All Residents And Customers Of Fake Meter Operators Selling Electricity Connections (PRE-PAID METERS)	Your Ref.:

CENTLEC WARNS ALL RESIDENTS AND CUSTOMERS OF FAKE METER OPERATORS SELLING ELECTRICITY CONNECTIONS (PRE-PAID METERS)

CENTLEC (SOC) Ltd warns all customers to be on a look out for fake electricity operators in our area of supply. The said con-artists posing as CENTLEC employees, are selling electricity connections, normally referred to as prepaid meters to unsuspecting customers for an amount of R40 000-00.

Residents and customers who requires any type of electricity connection are urged to visit our Customer Care offices where they will be required to fill in an application form to apply for connection size they may require. Upon approval of their application, a quotation with necessary banking details will be issued where payment will be made.

Our employees are not permitted to collect any amount of money in cash whenever we render our services, except where necessary quotation is issued by the relevant office. Should any person, including CENTLEC employees, requires any amount of cash payment in exchange for service or request payment to be effected in any banking details other than that of CENTLEC (SOC) Ltd, you are requested to immediately call or report the matter to the nearest police.

Members of the community and customers are warned that, should any of the unlawful or illegitimate prepaid meter discovered by our meter auditors, the meter will be confiscated, electricity supply disconnected and a criminal case opened against the perpetrator. A reinstatement fee as determined by CENTLEC(SOC) Ltd including VAT, will also be charged and a backdated account levied.

Directors: MC Mokitlane (Chairperson), MB Mfanta (Deputy Chairperson), G Mohanoe (NED), DR Barlow (NED), NT Baloyi (NED), MA Mopeli (NED), MS Sekoboto (CEO), ZSN Williams (CFO) KC Tsitsi (Company Secretary)

We urge all our customers to report any foul play or suspicious criminal behavior to the nearest police station or alternatively contact our 24 hours Fraud Hotline at 051 412 2239, 064 616 5774 or fraudandcorruption@centlec.co.za.

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Issued by Communications and Marketing.

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