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www.centlec.co.za

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Contact Person: L. Mamatu	Date: 20 September 2024
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Our Ref.: Beware of Scammers in Mangaung out to rob your home.	Your Ref.:

BEWARE OF SCAMMERS IN MANGAUNG OUT TO ROB YOUR HOME.

CENTLEC (SOC) Ltd has learnt with disgust the desperate attempts by scammers who impersonate its employees and that of the Mangaung Metropolitan Municipality claiming to carry out disconnections due to unpaid municipal accounts.

In the latest incident (See attached picture), one of the scammers claiming to be Feroz Kahn, contacted a customer regarding a scheduled disconnection as a result of arrears accrued on his municipal account for the property in Fauna, Bloemfontein. The scammer further instructs a consumer to ensure that there is someone at the house when they come to do conduct the disconnection so that they can receive the "disconnection report".

We appeal to members of the community, especially the elderly, to be alert at all times and never allow unknown persons access to their homes. Once the scammers gain access to the household, they then proceed to steal and rob off unsuspecting residents their valuable items. As we have indicated in our previous statement, both CENTLEC and municipal employees, do not accept cash, cash send or ewallet. All outstanding CENTLEC and municipal accounts including quotations are paid directly into the municipality or company's bank accounts.

Whenever CENTLEC employees and contractors are in neighbourhoods to do legitimate work, the affected community will be notified accordingly. Furthermore,

Directors: MC Mokitlane (Chairperson), MB Mfanta (Deputy Chairperson), G Mohanoe (NED), DR Barlow (NED), NT Baloyi (NED), MA Mopeli (NED), ED Markus (NED), MS Sekoboto (CEO), ZSN Williams (CFO) KC Tsitsi (Company Secretary)

Page 2 of 2

legitimate staff members and contractors carry identity cards and are required to

identify themselves before asking for access to any property. Their identification card

must display both CENTLEC and municipal logos', the name and surname of the staff

member and must contain an embedded photo of the staff member or mandated

contractor. If unsure, there will always be contact numbers where the customer can

verify identity of our employees.

We urge members of the community to report any foul play or suspicious criminal

behavior to the nearest police station or alternatively contact our 24-hour Fraud Hotline

at 051 412 2239, 069 726 0827 or fraudandcorruption@centlec.co.za.

Issued by Communications and Marketing.

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