Policies Amendments Register – 2026/27 FY

POLICY / PROCEDURE NAME	**ELECTRICAL INFRASTRUCTURE MAINTENANCE POLICY**
POLICY / DIRECTORATE	**ENGINEERING WIRES**

SUMMARY OF ISSUE	REF.NO (Par. in policy / procedure)	PROPOSED AMENDMENT / CHANGE	SOURCE DETAILS (e.g. Legislation, regulation, etc.)	Priority / Risk
Annual update	Whole document	Amendments of Section(s) of the Policy. All bullets on each section were changed to sub-numbering to align with the headings. Heading 2.2 – Abbreviation on page 9 – contents were inserted in a table Proposed amendment: *Extract from the policy,* *3.1 Heading - page 10* – Bullets changed and numbered to 3.1.1 – 3.1.12 3.1.12 Sub-Heading - *page 11* - Bullets changed and numbered to 3.1.12.1 – 3.1.12.4 *3.4 Heading - page 12* – Bullets changed and numbered to 3.4.1 – 3.4.4 *4.1 Heading - page 13* – Bullets changed and numbered to 4.1.1 *4.1.1 Sub-Heading - page 14 to 15* – Bullets changed and numbered to 4.1.1.1 – 4.1.1.8 *4.1 Heading - page 15 – Bullets changed and numbered to 4.1.2*	Annual Compliance	Priority

		4.2 Heading - page 15 – Bullets changed and numbered to 4.2.1 *4.2.1 Sub-Heading - page 15 to 16 – Bullets changed and numbered to 4.2.1.1 - 4.2.1.8* *4.3. Heading - page 16* – Bullets changed and numbered to 4.3.1 *5.1 Heading - page 17 to 18* – Bullets changed and numbered to 5.1.1 – 5.1.10 *5.2 Heading - page 18 to 19* – Bullets changed and numbered to 5.2.1 – 5.2.5 *6.1 Heading - page 19 to 20* – Bullets changed and numbered to 6.1.1 – 6.1.3 *7.1 Heading - page 21* – Bullets changed and numbered to 7.1.1 – 7.1.6 *7.2 Heading - page 22* – Bullets changed and numbered to 7.2.1 – 7.2.2 *7.3. Heading - page 22* – Bullets changed and numbered to 7.3.1 *7.3.1 Sub-Heading - page 22 to 23* – Bullets changed and numbered to 7.3.1.1 – 7.3.1.6 *7.3. Heading - page 23* – Bullets changed and numbered to 7.3.2 *7.3.2 Sub-Heading - page 23* – Bullets changed and numbered to 7.3.2.1 – 7.3.2.2 *8.1. Heading - page 23 to 26* – Bullets changed and numbered to 8.1.1 – 8.1.17 *8.2. Heading - page 26 to 27 – Bullets changed and numbered to 8.2.1 – 8.1.6*		

POLICY / PROCEDURE NAME	**ELECTRICITY CONNECTIONS AND SERVICE POLICY**
POLICY / DIRECTORATE	**ENGINEERING WIRES**

SUMMARY OF ISSUE	REF.NO (Par. in policy / procedure)	PROPOSED AMENDMENT / CHANGE	SOURCE DETAILS (e.g. Legislation, regulation, etc.)	Priority / Risk
Updated the Applicable financial year	Cover page	2025/26 to 2026/27	Regular Update	Priority
Updated document numbering and font size	Content	Update numbering, Table of Content, and Cover Page	Regular Update	Priority
General Guidelines For All Service Connections	4, 4.19	***Added a text that reads:*** *Conversion to Prepayment: Centlec reserves the right to convert multi-unit installations to prepayment metering if there are changes to the building or supply. By moving customers to Centlec-managed prepaid meters, the middleman (managing agent) is removed from the billing cycle entirely.*	Standard technical drawing and policy adjustments	Priority
Regulation Of Electricity Resellers	5	***Added a text that reads*** *The owner or developer must indicate, in writing, whether the development will require sub-metering. Where sub-metering is required, CENTLEC will issue the applicable forms to confirm the metering* arrangement. This information will clarify the type of metering to be installed for the development and the applicable tariff. The owner/developer must also identify any third-party utility appointed to manage sub-metering and/or billing. It remains the responsibility of the	Standard technical drawing and policy adjustments	Priority

	Tariff Regulation	owner/developer to ensure that any such utility is duly registered and that CENTLEC is formally notified of their appointment, as they may act on the owner/developer's behalf from time to time in matters relating to energy consumption and billing." Resellers are generally prohibited from recovering their administrative or operational costs through the electricity unit price. These costs should be part of the general levy or a separate administration fee, not hidden in the business management overheads or as {c/kWh} rate.		
Student Accommodation	7.2	***Added a text that reads "***CENTLEC will supply individual units with meters according to the quantities requested by the owner or developer. Where the developer intends appointing a private utility for sub-metering and/or billing, the owner/developer will apply for reseller arrangements in accordance with Section 5 above and the CENTLEC Energy Tariff rules"	Bylaws, National Energy Regulator's Guidelines on Electricity Resale as Policy Enhancement	Priority
	7.2 . b (ii) and b(iii)	***Added a text that reads: "****Centlec (SOC) Ltd will be responsible for sub-metering and the check meter at the "point of supply". Alternatively, where the developer/owner appoints a Utility Management Company (UMC), the UMC may be responsible for the installation of sub-meters and the retail/billing activities. This arrangement will be governed by an agreement between the developer/owner and the UMC. The appointed UMC must register with CENTLEC as a reseller in accordance with Section 5 above and the CENTLEC Energy Tariff rules.*		Priority
High-Density Housing Development	17, b (ii) and b{iii)	***Added a text that reads*** *Centlec (SOC) Ltd will be responsible for sub-metering and the check meter at the "point of supply". Alternatively, where*	Standard technical drawing and policy adjustments	Priority

		the developer/owner appoints a Utility Management Company (UMC), the UMC may be responsible for the installation of sub-meters and the retail/billing activities. This arrangement will be governed by an agreement between the developer/owner and the UMC. The appointed UMC must register with CENTLEC as a reseller in accordance with Section 5 above and the CENTLEC Energy Tariff rules.		

POLICY / PROCEDURE NAME	**SMALL SCALE EMBEDDED GENERATION POLICY**
POLICY / DIRECTORATE	**ENGINEERING WIRES**

SUMMARY OF ISSUE	**REF.NO (Par. in policy / procedure)**	**PROPOSED AMENDMENT / CHANGE**	**SOURCE DETAILS (e.g. Legislation, regulation, etc.)**	**Priority / Risk**
Updated the Applicable financial year	Cover page	2025/26 to 2026/27	Regular Update	Priority
Updated document numbering and font size	Content	Updated document numbering and font size throughout entire document	Regular Update	Priority

POLICY / PROCEDURE NAME	PROVISIONS OF BULK INFRASTRUCTURE BY DEVELOPERS
POLICY / DIRECTORATE	ENGINEERING WIRES

SUMMARY OF ISSUE	REF.NO (Par. in policy / procedure)	PROPOSED AMENDMENT / CHANGE	SOURCE DETAILS (e.g. Legislation, regulation, etc.)	Priority / Risk
Updated the Applicable financial year	Cover page	2025/26 to 2026/27	Regular Update	Priority
Updated document numbering and font size	Content	Updated document numbering and font size throughout entire document		Priority

POLICY / PROCEDURE NAME	Tariffs Policy			
SUMMARY OF ISSUE	**REF.NO (Par. in policy / procedure)**	**PROPOSED AMENDMENT / CHANGE**	**SOURCE DETAILS (e.g Legislation, regulation, etc)**	**Priority / Risk**
IBT Block Structure – Correction of domestic consumer IBT tiers.	Sections 5.4, 6.1, 6.2 & Annexure A	Amendment of Sections 5.4, 6.1.2, 6.2.2 and Annexure A of the Policy. Proposed amendment: The policy previously described the Domestic Non-Indigent IBT as a 3-block structure. The NERSA-approved tariff schedule (1 July 2025 – 30 June 2026) confirms that the Domestic Non-Indigent IBT has only 2 blocks: Block 1 (0–350 kWh) and Block 2 (>350 kWh), with separate Summer and Winter rates. The Indigent IBT retains 3 blocks: Block 1 (0–50 kWh), Block 2 (51–350 kWh)	NERSA-approved MMM Electricity Tariff Schedule, 1 July 2025 – 30 June 2026	Priority

		and Block 3 (>350 kWh). All references in the policy have been corrected accordingly and an IBT rate reference table has been added in Annexure A.		
Accommodation Establishments (Prepaid) – IBT reference removed.	Section 6.3.2	Amendment of Section 6.3.2 of the Policy. Proposed amendment: The policy previously stated that accommodation establishment prepaid customers were charged on a 2-block IBT structure (0–50 kWh / >50 kWh). This is incorrect. The NERSA-approved tariff schedule contains no separate accommodation prepaid IBT category. Prepaid accommodation establishment customers (supply limited to 100A) are billed at the applicable flat business single rate, with separate Summer and Winter rates. The IBT structure applies exclusively to residential domestic customers. The section has been corrected and a clarifying note added.	NERSA-approved MMM Electricity Tariff Schedule, 1 July 2025 – 30 June 2026	Priority
TOU Tariff Periods – Revised to align with Eskom MunicFlex structure effective 1 August 2025.	Section 5.5	New Section 5.5 added to the Policy: Time of Use (TOU) Periods – Effective 1 August 2025. Proposed amendment: CENTLEC implemented revised TOU tariff periods effective 1 August 2025, aligned with the revised Eskom MunicFlex TOU structure. Key changes: (1) Morning peak reduced from 3 hours to 2 hours (07:00–09:00 Summer / 06:00–08:00 Winter on weekdays & Saturdays); (2) Evening peak extended to 3 hours (18:00–21:00 Summer / 17:00–20:00 Winter on weekdays & Saturdays); (3) New Sunday evening standard period introduced (18:00–20:00 Summer / 17:00–19:00 Winter); all other Sunday hours remain off-peak. A detailed TOU period table differentiating weekdays, Saturdays, and Sundays by High-Demand Season (June–August) and Low-Demand Season (September–May) has been incorporated. Affected tariffs: Elecflex	CENTLEC TOU Tariff Structure Changes Notice (effective 1 August 2025); Eskom revised MunicFlex TOU structure	Priority

		1, 2 & 3; Comflex SP & 3P; Bulk Resell 2 & 3; Homeflex SP & 3P; Departmental TOU; Sports Stadiums.		
Section 11 – Removal of NERSA Municipal Guideline (MG) formula; replacement with Cost of Supply (COS) study methodology.	Section 11	Amendment of Section 11 of the Policy: Factors to be Considered for Tariff Increase Adjustments. Proposed amendment: NERSA no longer issues a prescriptive Municipal Guideline (MG) formula for tariff increase calculations. The MG formula table and formula paragraph have been removed in their entirety. Section 11 has been rewritten to reflect that all tariff increase applications must be motivated on the basis of a Cost of Supply (COS) study demonstrating the cost-reflective revenue requirement. The factors to be considered (bulk purchases, employee costs, capital charges, carry-over shortfall, affordability, etc.) are retained but are now framed as COS study inputs rather than formula variables. This aligns with current NERSA application requirements for municipal electricity distributors.	NERSA Electricity Pricing Policy; NERSA Municipal Tariff Application Guidelines (current); Cost of Supply study methodology	Priority

POLICY / PROCEDURE NAME	**Subsistence & Travel Policy**			
SUMMARY OF ISSUE	**REF.NO (Par. in policy / procedure)**	**PROPOSED AMENDMENT / CHANGE**	**SOURCE DETAILS (e.g Legislation, regulation, etc)**	**Priority / Risk**
Enhanced Policy	Paragraph 7.2 Subsistence Allowance	Changed: • Incidental costs only: R 176 per day (Per 2026 SARS Schedule)	2027 SARS Schedule	Priority

		• Incidental costs and costs of meals R 570 per day (Per 2026 SARS Schedule) To: • Incidental costs only: R184 per day (Per 2027 SARS Schedule) • Incidental costs and costs of meals R 595 per day (Per 2027 SARS Schedule)		
Enhanced Policy clarity and additions relating to international travel	Section 8 International travel	*Added the following:* Changed: The following expenses incurred may be claimed on production of proof of expenditure: ▪ Laundry (only if the Official is away from his/her residence for a period exceeding 7 days) ▪ Parking / bus fares; ▪ Transport costs to and from official meetings; ▪ Official telephone / fax / internet / cell phone expenses (e.g. sms), except roaming costs related to calls up to the limit prescribed by the City Manager prior to departure; ▪ Visas (for the shortest available period); ▪ Inoculations; ▪ Specialised tours / entries to events related to the travelling; ▪ Any additional reasonable claim To: The following expenses incurred may be claimed on production of proof of expenditure: ▪ Laundry (only if the Official is away from his/her residence for a period exceeding 7 days)	2027 SARS Schedule	Priority

		▪ Parking / bus fares; ▪ Transport costs to and from official meetings; ▪ Official telephone / fax / internet / cell phone expenses (e.g. sms), except roaming costs related to calls up to the limit prescribed by the CEO prior to departure; ▪ Visas (for the shortest available period); ▪ Inoculations/vaccinations; ▪ Specialised tours / entries to events related to the travelling; ▪ Any additional reasonable claim		
Enhanced Policy clarity	Section 11: Travelling and Accommodation of Persons Attending Interviews	Changed: **SECTION 11: TRAVELLING AND ACCOMODATION OF PERSONS ATTENDING INTERVIEWS** An applicant for a job with the company who is required to attend an interview or to submit to any other selection procedures determined by the company, and who resides outside the area of jurisdiction of Mangaung Metropolitan Municipality, must be reimbursed as follows: a) Travelling: R0 -75 per km travelled; To: a) Travelling: R4.95 per km travelled;	2027 SARS Schedule	Priority

POLICY / PROCEDURE NAME	REVENUE - CREDIT CONTROL & DEBT COLLECTION POLICY			
SUMMARY OF ISSUE	**REF.NO (Par. in policy/procedure)**	**PROPOSED AMENDMENT / CHANGE**	**SOURCE DETAILS (e.g Legislation, regulation, etc)**	**Priority / Risk**
Included	Section 7	***Proposed amendment(included):*** If the prescribed deposit or bank guarantee is not provided within 14 calendar days of the account activation date, the account may be disconnected in terms of Section 15 of this policy. The consumer will be given written notice at least 7 calendar days before disconnection, allowing an opportunity to make representations or settle the outstanding requirement. Services will only be reinstated once the required deposit or bank guarantee has been furnished in full. This provision does not apply to approved indigent consumers, as neither a deposit nor a bank guarantee is required in such cases. The Chief Financial Officer may, in exceptional circumstances, grant an exemption from the requirement to provide a deposit or bank guarantee	Municipal Systems Act Mangaung Electricity Supply By-Law Municipal Finance Management Act 56 of 2003	Priority
Included	Section 19	***Proposed amendment(Remove):*** A minimum of 30% of the customer's purchases will be deducted until these costs are paid in full in order to cover the cost of reconnecting with regard to electricity or debt outstanding for past-due services provided by Mangaung Metro Municipality. ***Proposed amendment(included):*** A minimum percentage of the customer's purchases will be automatically deducted until the applicable costs have been settled in full. These deductions will cover the cost of electricity reconnection and/or any outstanding debt relating to overdue services rendered by Mangaung Metropolitan Municipality. The following deduction percentages will apply:	Municipal Systems Act Mangaung Electricity Supply By-Law Municipal Finance Management Act 56 of 2003	Priority

		Government accounts: 50% Residential accounts: 30% All other accounts: 40% MMM Debt (Shared Services): 5%		